

Category of work: Driveway - Asphalt Contractor: Bland Inc

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory? yes no see comments

Date of Work: 13 Jul 2010

Description of Work: Resurface existing driveway, cutting away edges next to path/sidewalks, repair + reset catch basin

Address where work done: _____ (optional)

Name of Company: Bland Paving Inc Phone: 216-961-2040

Contractor's Name: _____

Street Address: 5012 Train Ave

City/Zip: Cleveland 44102

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid	✓		
On quality of work	✓		
On starting when promised	✓		
On completing once started	✓		
On fixing problems, if any <u>NA</u>			

- Were there unexpected costs (i.e., was "additional" work needed?) yes no
- Had contractor warned you in advance of the possibility? yes no
- Were the costs fair/reasonable? yes no

Comments on Work - Explanation of Problems - Suggestions to Others

very good support with home owner - personal touch -
accessible by phone + email - bidding process prompt -
workers courteous + left area neat - company being in
business for 50+ years important factor: (family owned)

Source used to find contractor: phone book - seeing them in neighborhood

What was the total cost of work done: \$2500 plus \$30 permit