

Category of work: Fencing Contractor: NEO fence Co. 185

**Evaluation of Repair Service Provided by Contractor**

In your opinion, was the work satisfactory?  yes  no  see comments

Date of Work: April 2011

Description of Work: Install fencing of driveway

Address where work done: \_\_\_\_\_ (optional)

Name of Company: NEO fence Co. Phone: 216-518-7444

Contractor's Name: Rick Bernardo

Street Address: 14855 Broadway Ave

City/Zip: Cleveland, OH 44137

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid	X		
On quality of work	X		
On starting when promised	X		
On completing once started	X		
On fixing problems, if any	X		

- Were there unexpected costs (i.e., was "additional" work needed?)  yes  no
- Had contractor warned you in advance of the possibility?  yes  no
  - Were the costs fair/reasonable?  yes  no

Comments on Work – Explanation of Problems – Suggestions to Others

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\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Source used to find contractor: Friend at work

What was the total cost of work done: \$ 1400.00

**(OVER)**

Category of work: Fence Contractor: Elyria Fence

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**Evaluation of Repair Service Provided by Contractor**

In your opinion, was the work satisfactory?  yes  no  see comments

Date of Work: July 2011

Description of Work: Fence

Address where work done: \_\_\_\_\_ (optional)

Name of Company: Elyria Fence Phone: 440-323-7581

Contractor's Name: Same

Street Address: \_\_\_\_\_

City/Zip: \_\_\_\_\_

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid			
On quality of work	✓		
On starting when promised	✓		
On completing once started		✓	
On fixing problems, if any <u>NOT applicable</u>	✓		

- Were there unexpected costs (i.e., was "additional" work needed?)  yes  no
- Had contractor warned you in advance of the possibility?  yes  no
  - Were the costs fair/reasonable?  yes  no

Comments on Work – Explanation of Problems – Suggestions to Others

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Source used to find contractor: referral

What was the total cost of work done: \$2000.00

**(OVER)**