

Category of work: Flooring Contractor: Ryan Mackey

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory?  yes  no  see comments

Date of Work: 12-2010

Description of Work: Bathroom tile & shower area - new floor install

Address where work done: \_\_\_\_\_ (optional)

Name of Company: Permanent Floors Carpet One Phone: 440-884-3300

Contractor's Name: Ryan Mackey

Street Address: 5620 Bidge Rd.

City/Zip: Parma 44129

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid	<input checked="" type="checkbox"/>		
On quality of work	<input checked="" type="checkbox"/>		
On starting when promised	<input checked="" type="checkbox"/>		
On completing once started	<input checked="" type="checkbox"/>		
On fixing problems, if any	<input checked="" type="checkbox"/>		

Were there unexpected costs (i.e., was "additional" work needed?)  yes  no

- Had contractor warned you in advance of the possibility?  yes  no

- Were the costs fair/reasonable?  yes  no

Comments on Work - Explanation of Problems - Suggestions to Others

Outstanding layout / design  
& time/finish - 3 w/c before Christmas  
done!

Source used to find contractor: Neighbor

What was the total cost of work done: 3K

Category of work: Flooring Contractor: Ryan Mackey

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory?  yes  no  see comments

Date of Work: Feb 2010

Description of Work: ceramic tile floor in kitchen, vinyl in laundry room - repair water damage, also

Address where work done: \_\_\_\_\_ (optional)

Name of Company: Permanent Floors Carpet One Phone: 440-884-3300

Contractor's Name: Ryan Mackey

Street Address: 5620 Bidge Rd.

City/Zip: Parma 44129

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid	✓		
On quality of work	✓		
On starting when promised	✓		
On completing once started	✓		
On fixing problems, if any	✓		

- Were there unexpected costs (i.e., was "additional" work needed?)  yes  no
- Had contractor warned you in advance of the possibility?  yes  no
- Were the costs fair/reasonable?  yes  no

Comments on Work - Explanation of Problems - Suggestions to Others

did an excellent job and on time

Source used to find contractor: insurand co.

What was the total cost of work done: approx \$4K

Category of work: Flooring Contractor: Ryan Mackey

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory?  yes  no  see comments

Date of Work: 7/22/10

Description of Work: new floor to replace water damaged

Address where work done: lakewood (optional)

Name of Company: Permanent Floors Carpet One Phone: 440-884-3300

Contractor's Name: Ryan Mackey

Street Address: 5620 Bidge Rd.

City/Zip: Parma 44129

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid			
On quality of work	✓		
On starting when promised	✓		
On completing once started	✓		
On fixing problems, if any	✓		

- Were there unexpected costs (i.e., was "additional" work needed?)  yes  no
- Had contractor warned you in advance of the possibility?  yes  no
- Were the costs fair/reasonable?  yes  no

Comments on Work – Explanation of Problems – Suggestions to Others

Source used to find contractor:

What was the total cost of work done:

Category of work: Flooring Contractor: Ryan Mackey

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory?  yes  no  see comments

Date of Work: 11/20/08

Description of Work: Carpet Re-stretch for Office

Address where work done: Lakewood, Ohio (optional)

Name of Company: Permanent Floors Carpet One Phone: 440-884-3300

Contractor's Name: Ryan Mackey

Street Address: 5620 Bidge Rd.

City/Zip: Parma 44129

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid	✓		
On quality of work	✓		
On starting when promised	✓		
On completing once started	✓		
On fixing problems, if any	✓		

- Were there unexpected costs (i.e., was "additional" work needed?)  yes  no
- Had contractor warned you in advance of the possibility?  yes  no
- Were the costs fair/reasonable?  yes  no

Comments on Work – Explanation of Problems – Suggestions to Others

Source used to find contractor: Painting contractor

What was the total cost of work done: \$ 237.05

Category of work: Flooring Contractor: Ryan Mackey

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory?  yes  no  see comments

Date of Work: \_\_\_\_\_

Description of Work: Carpet installation - had a very hard spot to match up around door and they did a great job

Address where work done: \_\_\_\_\_ (optional)

Name of Company: Permanent Floors Carpet One Phone: 440-884-3300

Contractor's Name: Ryan Mackey

Street Address: 5620 Bidge Rd.

City/Zip: Parma 44129

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid			
On quality of work	✓		
On starting when promised	✓		
On completing once started	✓		
On fixing problems, if any	✓		

- Were there unexpected costs (i.e., was "additional" work needed?)  yes  no
- Had contractor warned you in advance of the possibility?  yes  no
- Were the costs fair/reasonable?  yes  no

Comments on Work – Explanation of Problems – Suggestions to Others

Had a very hard transition and they did an excellent job.

Source used to find contractor: Insurance claim

What was the total cost of work done: \$ 615