

Painting
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Category of work: General Contractor: Platinum Restoration

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory? yes no see comments

Date of Work: AUGUST 2010

Description of Work: NEW FRONT STEPS
PORCH ROOF REBUILD | MAZE ROOF REPAIRS
INTERIOR WORK | PAINT + ELECTRICAL
MASONRY WORK + NEW SIDING

Address where work done: _____ (optional)

Name of Company: PLATINUM RESTORATION Phone: 440 327 0699

Contractor's Name: _____

Street Address: _____

City/Zip: _____

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid	<input checked="" type="checkbox"/>		
On quality of work	<input checked="" type="checkbox"/>		
On starting when promised	<input checked="" type="checkbox"/>		
On completing once started	<input checked="" type="checkbox"/>		
On fixing problems, if any	<input checked="" type="checkbox"/>		

- Were there unexpected costs (i.e., was "additional" work needed?) yes no
- Had contractor warned you in advance of the possibility? yes no
 - Were the costs fair/reasonable? yes no

Comments on Work – Explanation of Problems – Suggestions to Others
VERY PROFESSIONAL, RESPONSIVE, ACCOMODATING AND POSSESSED THE
ABILITY TO EXPLAIN EVERYTHING IN TERMS THE "COMMON MAN" (WOULD)
UNDERSTAND). AS TRAGIC AS THE SITUATION, THIS CONTRACTOR MADE
THE RESTORATION PROCESS JUST AS PLEASANT.

Source used to find contractor: NATIONWIDE INSURANCE

What was the total cost of work done: _____

Category of work: exterior paint Contractor: Colors by Design

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Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory? yes no see comments

Date of Work: 11/10

Description of Work: exterior paint to entire house / garage; painted awnings

Address where work done: _____ (optional)

Name of Company: Colors by Design Phone: _____

Contractor's Name: _____

Street Address: 1277 French Ave

City/Zip: Lakewood 44107

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid	<input checked="" type="checkbox"/>		
On quality of work	<input checked="" type="checkbox"/>		
On starting when promised			<input checked="" type="checkbox"/>
On completing once started	<input checked="" type="checkbox"/>		
On fixing problems, if any	<input checked="" type="checkbox"/>		

Were there unexpected costs (i.e., was "additional" work needed?) yes no

- Had contractor warned you in advance of the possibility? yes no

- Were the costs fair/reasonable? yes no

Comments on Work – Explanation of Problems – Suggestions to Others

Source used to find contractor: neighbor recommended

What was the total cost of work done: \$9000

Category of work: Painting Contractor: Straitline Painting

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory? yes no see comments

Date of Work: July-Aug 2009

Description of Work: Painted exterior of 3-story house, detached garage, deck and fence

Address where work done: _____ (optional)

Name of Company: Straitline Painting Phone: 216-346-1615

Contractor's Name: Mike Downing

Street Address: _____

City/Zip: Lakewood, OH

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid	<input checked="" type="checkbox"/>		
On quality of work	<input checked="" type="checkbox"/>		
On starting when promised	<input checked="" type="checkbox"/>		
On completing once started	<input checked="" type="checkbox"/>		
On fixing problems, if any	<input checked="" type="checkbox"/>		

Were there unexpected costs (i.e., was "additional" work needed?) yes no

- Had contractor warned you in advance of the possibility? yes no

- Were the costs fair/reasonable? yes no

Comments on Work – Explanation of Problems – Suggestions to Others

Mike is an outstanding painter worker + crew supervisor. He is on site because he is the lead painter and he only works one job at a time, from start to finish. He is eager to please + extremely reliable. He takes great pride in his work and will correct any perceived problems to full satisfaction, without delay.

Source used to find contractor: Restoration Society of Cleveland

Category of work: Shingle Roof Power Washing and Staining

Contractor: Certi-Pro

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory? X yes no X see comments

Date of Work: June 2010

Description of Work: Power washed mansard wooden shingled roof and then stained the shingles. Also, touched up exterior house trim paint.

Address where work done:

Name of Company: CertiPro Phone: 440-746-0000

Contractor's Name: Bill Marshall

Street Address: 1058 Maple Cliff

City/Zip: Lakewood 44107

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid	x		
On quality of work	x		
On starting when promised	x		
On completing once started	x	x	
On fixing problems, if any	x		

Were there unexpected costs (i.e., was "additional" work needed?) yes X no

- Had contractor warned you in advance of the possibility? X yes no

- Were the costs fair/reasonable? yes no

Comments on Work – Explanation of Problems – Suggestions to Others

The work crew did not seem particularly efficient or productive. The job took longer than expected so they were around the house for several days over a couple of weeks. In the end, however, we were very satisfied with the quality of the work, and even with delays, CertiPro stuck with its original quote. Also, Bill Marshall took time to do research to answer color questions we had about the stain.

Source used to find contractor: Lakewood Home Expo

What was the total cost of work done: \$2000

Statement of Signer

The statements I have made in the "evaluation of repair Service Provided by Contractor" are expressions of my opinion only and are voluntarily furnished to LakewoodAlive to be shared anonymously with other residents of Lakewood who request to examine it. We have not verified, nor evaluated the accuracy of any of the statements above, positive or negative. Evaluations are provided as a community service. It is the duty of the homeowner to thoroughly check references and screen potential contractors.

Painting (3)

Category of work: _____ Contractor: SEE APPENDIX

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory? yes no see comments

Date of Work: Aug 2007

Description of Work: A) Kitchen - REMODEL ALL + PAINT DINING, LIVING RMS, & HALLS. B) Replace Roof. C) REPLACE RETAINING YARD WALL D) PAINT outside house

Address where work done _____ (optional)

Name of Company: SEE APPENDIX Phone: 216-226-2279

Contractor's Name: " " Detroit Shoreway Renovation

Street Address: _____

City/Zip: _____

Please rate your contractor/service in making the repair:

low
all

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid	✓		
On quality of work	✓		
On starting when promised	✓		
On completing once started	✓		
On fixing problems, if any	✓		

- Were there unexpected costs (i.e., was "additional" work needed?) yes no
- Had contractor warned you in advance of the possibility? yes no
 - Were the costs fair/reasonable? yes no

ON ALL: A, B, C + D

Comments on Work - Explanation of Problems - Suggestions to Others

I REALLY appreciate the programs + staff the city of Lakewood makes available to its' residents. My sister applied for the same loan program with the city of Rocky River + gave up in frustration. Thanks to the people in the programs Lakewood provides!

Source used to find contractor: Personal Referral on ~~the~~ kitchen + retaining wall City references on Roofing + Painters