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Category of work: _____ Contractor: _____

Evaluation of Repair Service Provided by Contractor

In your opinion, was the work satisfactory? yes no see comments

Date of Work: 2011

Description of Work: Roofing - Western Roofing (Andy)

NR
1477 W 110th
Cleveland, OH
216-221-537

General Siding - New-porch (Len)

NR
33445 Lake
Avon Lake OH
44012
440-933-76

Plaster/Dry Wall - Qualified Reconstruction

Paint - Qualified Reconstruction

Address where work done: _____ (optional)

Name of Company: _____ Phone: _____

Contractor's Name: _____

Street Address: _____

City/Zip: _____

Please rate your contractor/service in making the repair:

	Very Good	Average	Poor
On the bidding process: answering question, discussing repair options, writing the bid			
On quality of work	✓		
On starting when promised	✓		
On completing once started	✓		
On fixing problems, if any	✓		

- Were there unexpected costs (i.e., was "additional" work needed?) yes no
- Had contractor warned you in advance of the possibility? yes no
 - Were the costs fair/reasonable? yes no

Comments on Work - Explanation of Problems - Suggestions to Others

High quality, timely

Source used to find contractor: _____

What was the total cost of work done: _____

(OVER)